

Payment Options

Right Mind Psychology (RMP) offers psychological and supervision services on a fee-for-service basis. This arrangement includes the following terms and conditions:

- ✓ Services are paid in full at the conclusion of each session. We do not issue invoices for later payment.
- ✓ Payments are made by cash, EFTPos, or credit card (Visa, MasterCard or AMEX). Direct EFT (bank transfer) payments made before or at the time of appointments are acceptable.

Clients referred under Better Access

If you who have been referred by your GP, psychiatrist, or paediatrician under the Better Access initiative and you have a mental health treatment plan, a Medicare rebate applies for all face-to-face services provided. At the conclusion of the appointment, the transaction occurs in two stages:

- ✓ You pay the full service fee by cash, EFTPos, credit card or bank transfer.
- ✓ Either your Medicare card is read by our HICAPS terminal to access Medicare Easyclaim or we submit an online request to Medicare and your rebate is deposited directly into your nominated bank account.

Notes:

Please ensure if paying by EFTPos you have adequate funds in your account to cover this transaction. If customers have not advised Medicare of their bank account details, we need your bank account details to submit a rebate claim. Medicare Easyclaim may not always be available. If unavailable, the rebate can be processed at any Medicare office, via the Express Plus Medicare app, or through the MyGov website.

Clients who have private health cover

Clients who have private health cover may be entitled to rebates that can be claimed using our HICAPS terminal or in person. This may only be the case if you have ancillary or extras cover. If you have any questions about your entitlement, please discuss this with your health insurer. Some private health insurers do not use HICAPS, however we will always issue you with a payment receipt you can take to settle with your insurer.

Notes:

You cannot use your private health insurance to pay the gap fee for Medicare funded services. You must choose to use either Medicare (if you have a Better Access referral) or your private health cover. You cannot use both. The HICAPS facility may not always be available, in which case you will need to present your payment receipt to your insurer.

Clients who have neither private health cover nor a Better Access referral

If you self-refer and do not have private health insurance, you cannot claim a Medicare or private health insurance rebate. If you have a health Care Card we will discount your fee, otherwise the full fee must be met by you. Any deviations from our normal policy on payments should be negotiated with your psychologist.